
Chairperson Overview and Welcome

09:00 - 09:10

Participants

Jacqueline de Rojas CBE - President, TechUK

Who owns the future of work?

09:10 - 09:30

- Identifying stakeholders – how to adopt a more inclusive bottom up approach to corporate change
- Developing employees as change agents
- The importance of a defined roadmap for change
- You can't do it alone: Achieving executive support for new workplace initiatives

Participants

Benjamin Samuels - Director, Enterprise Business Development, WeWork

Everyday AI in action: Amplifying human ingenuity with intelligent technology

09:30 - 09:50

Humans have so many unique capabilities that no machine can replicate. We can be creative, empathetic, inventive and imaginative. The core of Microsoft's AI strategy is to amplify these capabilities and support human ingenuity and innovation in the workplace.

AI is not about humans vs machines, but humans and machines vs business problems. In this session, Angela Evans, Microsoft 365 Business Group Lead UK, will be exploring some of the challenges that humans are facing in the modern workplace and bringing to life elements of AI in Microsoft 365 that can help you address some of them within your organisation.

Join us to discover:

- The reality of modern work
- How you can empower your organisation by fostering teamwork, unlocking creativity, uncovering insights and securing your data and devices
- The three core elements that build the foundation for Microsoft AI
- How you can start using existing AI capabilities to benefit your organisation

Participants

Angela Evans - Microsoft 365 UK Business Group Lead, Microsoft

Towards a science of the workplace

09:50 - 10:10

/Workplaces and how they are changing /Managing environments more intelligently /How to progress workplaces

Participants

Paul Chaplin - Head of New Incubations and Startup Investment Europe, Konica Minolta

Panel - Workplace Technologies – Where to Invest and When?

10:10 - 10:35

- Engagement apps, enhanced analytics, automation, gig platforms, AI, flexible office, remote coms: What is on the market and what suits your business needs?
- End user perspective: Employees must be consulted to ensure that investments in technology will directly benefit them
- Stay ahead of your workforce: Beat the trend in millennials procuring their own workplace technologies
- Using design thinking to create an integrated digital workplace

Participants

Sam Shah - Director, Digital Development, NHS

John Miu - Chief Operating Officer, Royal Albert Dock

Moderator: Devyani Vaishampayan - Managing Partner, HR TECH Partnership

Tariq Maonah - Digital Product Lead, Legal & General

Morning Meet & Greet with Coffee

10:35 - 11:05

Workplace Analytics - Data as a Driver of Cultural Change

11:05 - 11:25

- The future of HR is data-driven– how can organisations use their data effectively to improve retention, engagement and satisfaction?
- how do you create a culture of data driven decision making in HR?
- how do you know which analytics solution is fit to solve your problem?

Participants

Jordan Pettman - Global Head, People Data, Analytics and Planning, Nestle

How IBM is transforming its Talent Acquisition Strategy using Traditional and Artificial Intelligence

11:25 - 11:45

Participants

Huw Jones - Talent Acquisition Manager GTS Europe & Sourcing Lead EMEA, IBM

Panel - Here, There, and Everywhere - Using Technology to Engage a Distributed Workforce

11:45 - 12:10

- What apps and tools are available to help engage a distributed or mobile workforce?
- How do employers encourage mobile employees to engage with tech initiatives? Challenges across demographics
- Creating a sense of loyalty and purpose in dispersed employees
- Developing leaders who understand the Future of Work

Participants

Kelly Hartman - Chief People Officer, Flywire

Darren Isaacs - Transformation Programme Director, Stagecoach Group

Moderator: George Muir - Founder, Udal Cuain

Chintan Patel - Chief Technologist / CTO, UK & Ireland, Cisco

Accelerating Innovation with Organisational Agility

12:10 - 12:30

Organisations have to move faster than ever to keep up with the frenetic pace of change coming from internal, external and competitive factors. In this session, you'll hear from Slack's Head of UK, Stuart Templeton about how agile organisations drive innovation under pressure by coordinating diverse sets of people with an expanding set of apps and data.

Participants

Stuart Templeton - Head of Slack, UK, Slack

Panel – Mind the (Skills) Gap: Preparing for an Uncertain Future

12:30 - 12:55

- What are the essential elements of digital literacy for a modern workforce?
- Strategic workforce planning for the future without clarity on the expertise needed for roles of the future
- Anticipating automation and AI
- The importance of creating a talent pipeline for the organisation through reskilling
- Who is responsible for the skills reboot? How much is up to the employer vs worker?
- What is the role of policy and regulation in preparing workers and businesses?

Participants

Moderator: Richard Skellett - Founder, Digital Anthropology

Sarah Atkinson - Chair, Diversity & Skills Council, techUK

Adam Micklethwaite - Director of Digital Inclusion, Good Things Foundation

Simon Leeming - Head of the Digital Skills Partnership, Department for Digital, Culture, Media and Sport

Emily Jenkins - Youth Ambassador, Girlguiding UK

Networking Lunch

12:55 - 13:45

Welcome Back from the Chairperson

13:45 - 13:50

Participants

Jack Parsons - CEO, Big Youth Group

Future of Work HR Hack #1: Repurpose before you purchase: tech that's already integrated in your business that you could use for HR

13:50 - 14:05

Participants

Liz Dowling - Chapter Lead, Hacking HR

Alan Walker - CEO & Founder, Udder

A Glimpse Into Deutsche Telekom's (DT) HR Laboratory

14:05 - 14:25

- Which skills and internal technologies does a workforce in highly disruptive and quickly changing markets such as the telco business need in order to stay competitive?
- What do employees expect from their workplace in the "war for talents" era? And how can companies anticipate their expectations?
- These are the questions DT's HR laboratory, the "HR Digital & Innovation" department, is asking and seeking solutions to by exploring, testing and introducing new agile ways of working and technologies such as VR, AI or gamification to the Group.

Participants

Julia Herpel - Digital HR Innovation, Deutsche Telekom

Employee Experience Inspires Intelligent Transformation

14:25 - 14:45

An organization's most important asset is its people. For the first time in history, there are five generations active in the current workforce. This means that organizations and employers have to evolve into a workplace of the future in order to adapt to the changing workforce. Driven by technology, this intelligent transformation is altering the modern employee experience as we know it – from the devices we use, to the spaces we work in, to the ways we collaborate with each other. Smarter technology will offer a future workforce the opportunity to transcend historical and cultural limitations of the past into a new era of intelligence.

Participants

Gianfranco Lanci - Corporate President & Chief Operating Officer, Lenovo

Panel: Balancing workforce satisfaction and business objectives

14:45 - 15:10

- Achieving the crucial balance of implementing workforce initiatives and improvements while still maintaining key business KPIs

- Allocating budget to workplace tech and new initiatives

- Client vs employee satisfaction – are they mutually exclusive?

- Leveraging common employee goals to sync with business needs

Participants

Laura Wilkinson - Head of People, Verv

Alex Miell - Director, People & Organisation, MoneySuperMarket.com

Yakub Zolynski - Head of Talent, ARRIVAL

Bradley Wright - CTO, Verve Software

Moderator: Jon Ingham - Executive Consultant, Strategic Dynamics

Closing the employee experience gap

15:10 - 15:30

Operational data tells us what employees are doing. Experience data tells us why they do the things they do. Together, these data sets help us understand staff more deeply allowing businesses to enhance employee productivity, engagement and well-being.

Participants

Tom Loeffert - EMEA HR Director, SAP Concur

Afternoon Caffeine Hit

15:30 - 16:00

Future of Work Hack#2 – Becoming Agile: Quick Ways to Become Agile & Start Using Sprints to Improve

16:00 - 16:15

Participants

Liz Dowling - Chapter Lead, Hacking HR

Alan Walker - CEO & Founder, Udder

Jeff Wellstead - Consulting Partner, FutureXeed + Hacking HR Chapter

Fireside Chat - Understanding the Millennial Mindset & Engaging Through Tech

16:15 - 16:30

- Millennials are often mentioned in popular media for having unreasonable and unrealistic expectations – but what makes them so different from previous generations?
- How can tech and social media be used to attract, retain and engage millennials?
- Attracting young people to pathways to work – apprentice/internships and training
- Millennials (supposedly!) want to make the world a better place - is the future of work key to inspiring them?
- Will there be a bigger shift in expectations as Gen-Z enters the workforce?

Participants

Moderator: Kris Hunt - Social Media & Content Manager, SMRS

Richard Mason - Senior Digital Product Owner, Lloyds Banking Group

Creating a Culture of Transparency and Trust

16:30 - 16:50

- Lack of employee trust can lead to disengagement and reduced retention – how can organisations give their people more insight
- Knocking down walls to create clear paths of communication between team members
- Aligning employees behind a common goal
- The role of collective intelligence to give employees a bigger voice

Participants

Patrick Caldwell - Head of People, FundApps

Using Evidence and Data to Create Inclusive Cultures

16:50 - 17:15

- Separating fact from the well intentioned myths that do real harm
- Identifying the actions that will have the greatest positive impact
- How we can use tech to help, not hinder, inclusivity

Participants

Moderator: Melissa Sabella - CEO, The Honeycomb Works

Caroline Marsh - Head of Behavioural Science, The Honeycomb Works

Evelyn Carter - PhD Senior Consultant, Paradigm

Brian Evje - VP, People, Pusher

Sarah Chowdhury - Head of Change Delivery, Lloyds Banking Group

Panel: The Formula for a Winning Team – Diversity

17:15 - 17:40

- Tackling unconscious bias in recruiting
- Do quotas help or hinder?
- Looking beyond traditional talent sources to bring in fresh perspectives
- Intertwining inclusivity and innovation to see real business benefits
- Best practises for achieving workforce diversity

Participants

Elsbeth Coates - Enterprise Client Director, Makers Academy

Christos Tsaprounis - Head of People & Culture, AutoTrader

Lauren Sager Weinstein - Chief Data Officer, TFL

Moderator: Aisha Tummon - Co-founder, WEDS (Women Empowering Diversity in Start-ups)

Richard James - Head of Digital Technology & Engineering, Nationwide

SCHEDULE

EMBRACE CHANGE TO MANAGE THE NEW WORKPLACE REALITY - 13/06/2019

Future of Work Summit 2019

13 June 2019

WeWork
London

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